

March 23, 2022

**RE. 500g packs appearance for VERDANT IPA lot 45843230220611X**

Dear Customer,

We would like to inform you that recent experience with our new high speed 500g packaging machine has demonstrated that it is more sensitive than our previous machine to variations in dry yeast density, which will vary naturally from strain to strain. As a result, the 500g packages from this recent lot of Verdant IPA are not packaged as perfectly as we would have liked. Apart from affecting their visual appearance, the content of these 500g packs is within QC specifications and the yeast may be used with total confidence.

We have now fine-tuned the process to ensure that the packaging machine is correctly adjusted each time to take account of the density differences between yeast strains. You may therefore expect future batches to look much better.

If you have any concerns at all, please do not hesitate to contact your local Lallemand Brewing technical support representative.

<https://www.lallemandbrewing.com/en/canada/contact-us/global-contacts/>

Sincerely,

A handwritten signature in blue ink that reads "Stéphanie Goineau".

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Stéphanie Goineau, B.Sc.  
Supply Chain Manager  
Lallemand Brewing