



## Food Safety and Quality Policy

Totally Natural Solutions is a premier Hop Product manufacturer providing safe, innovative and quality natural products. It is our vision to be the natural choice for hop extracts to enhance product aromas and flavours, to increase production efficiencies and improve sustainability for our customers.

We are committed to meeting the principles of BS EN ISO 9001 and FSSC22000, our obligation is to produce safe, quality products.

Working in partnership with our customers, we will provide and deliver products, that are reliable, to accepted food safety standards, meeting customer service and client expectations.

To achieve this, we will:

- Promote the culture of BS EN ISO 9001 and FSSC22000 both internally and externally by training, assessment and communication.
- Meet customer expectations by providing adequate resources and use of Plan-Do-Check-Act cycle.
- Review the performance of our Quality Management System, via management review, to ensure continual improvement in our operations and compliance with legal and regulatory requirements.
- During management reviews, objectives shall be set and their progress reviewed to ensure these are being met.
- Manage risk throughout the business to ensure long term sustainability.

All employees have the responsibility to report any issues in relation food safety/quality and to comply with documented procedures in use.

It is the policy of Totally Natural Solutions to maintain high standards of food safety and to ensure safe transportation of our products to our customers.

Premises, machinery, instruments, materials, packaging and finished goods are kept in hygienic and clean conditions which are routinely inspected and maintained according to TNS procedures. Materials and Service suppliers are assessed using a risk-based approach and maintained using feedback and monitoring within the Quality Management System.

Our products are packaged and sealed where applicable using tamper evident seals or tab seals that require compression crimping equipment to seal. Transportation of our products are completed using established reliable services selected to deliver our products in a clean and safe manner to our customers.

Colin Wilson  
Managing Director

Date 10/09/2024